

# #RNIDS INFO



# 39

APRIL 2018

[rnids.rs](http://rnids.rs) | [рнидс.срб](http://рнидс.срб)  
[domen.rs](http://domen.rs) | [домен.срб](http://домен.срб)

## Events organised

### CYRIBUSTERS 3 – TECHNOLOGY SERVING CYRILLIC



A panel debate titled **Cyribusters 3** was held on **23<sup>rd</sup> January** to coincide with the sixth anniversary of the .CP5 domain, attended by 70 visitors and journalists at the ICT HUB in Belgrade. The purpose of the event was summarised by **Vojislav Rodić**, Chair of the RNIDS Conference of Co-founders, who opened the proceedings saying, "New ways have opened up for Cyrillic to be used on the Internet, and technology is now an ally."

The panellists backed this up with their own presentations: after **Predrag Miličević** had given the audience a brief run-down of the history of the standards relating to the Cyrillic script and the use of non-Latin letters and symbols on the Internet, **Olivera Stojadinović**, full professor of the Belgrade Faculty of Applied Arts, explained how the use of localisation addressed the problem of how to use Cyrillic scripts on computers and online.

**Nenad Pantelić**, SEO expert, explained that Google can get "confused" if the necessary codes are not used on a website to define the language, script and location for which online content is intended, and he explained how this problem can be avoided. Websites containing content written in both scripts means having to use software for transcribing this content in real time, and **Vladimir Marić**, director of Mrežni Sistemi explained how this issue could successfully be addressed in the Drupal content management system, while web developer **Sibin Grašić** gave a solution for Wordpress.

The panellists at this event were unanimous in their conclusion that the broad potential for using Cyrillic on the Internet was something that needed to be promoted, since it was getting easier to use by the day and the main obstacle to its adoption was not technology but a lack of awareness among users.



MORE: [рнидс.срб/ћирилица](http://рнидс.срб/ћирилица)

## Registration terms updated

### PERSONAL DATA PRO- TECTION HARMONISED WITH GDPR

At the end of March, RNIDS invited all those interested to take part in public consultations on draft amendments and additions to the **General Terms and Conditions for the Registration of National Internet Domain Names**.

As the date for the General Data Protection Regulation – the GDPR – to come into force loomed closer, RNIDS reviewed the changes it needed to make in order to harmonise its documents with this European regulation, as well as what collections of personal data were being processed. Changes to the WHOIS service were considered relating to the exposure of the data of private individuals.

According to the proposed changes put up for public debate, the name and surname of private individuals would cease to be public data. Consideration was also given to harmonising the necessary documents, including the Privacy Policy, which needed to cover data protection and security. As regards security, technical and security measures were reviewed, as well as documentation for processes in the event of an incident. There was also a review of partnership with accredited registrars, as well as with personal data processors, who need to be worked with on an ongoing basis in order to harmonise all the necessary procedures and rules relating to domain name registration services with the GDPR.

As the organisation managing the top-level national Internet domain name, RS and CP5, RNIDS wanted to involve the broadest possible cross-section of the professional public in the work, and to improve the principles and procedures for the registration of national domain name registrations. Public consultations were an opportunity for all members of the local Internet community to offer their comments and suggestions.

## ДОМЕНСКЕ ПРЕПОРУКЕ

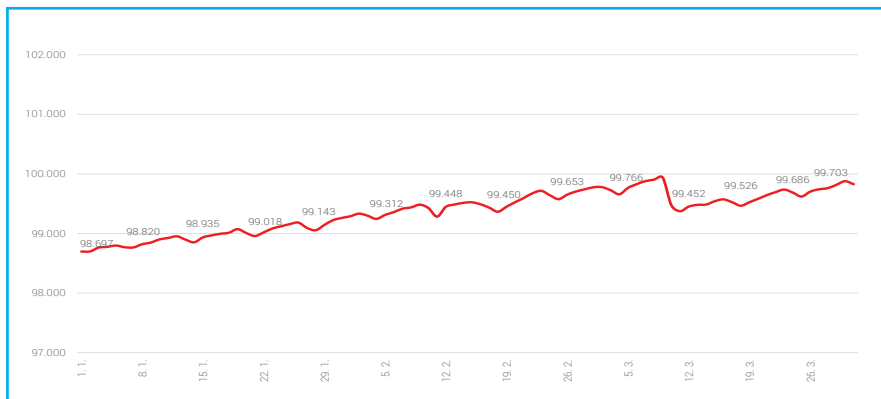


## Development of the domain market

# DOMAIN STATISTICS

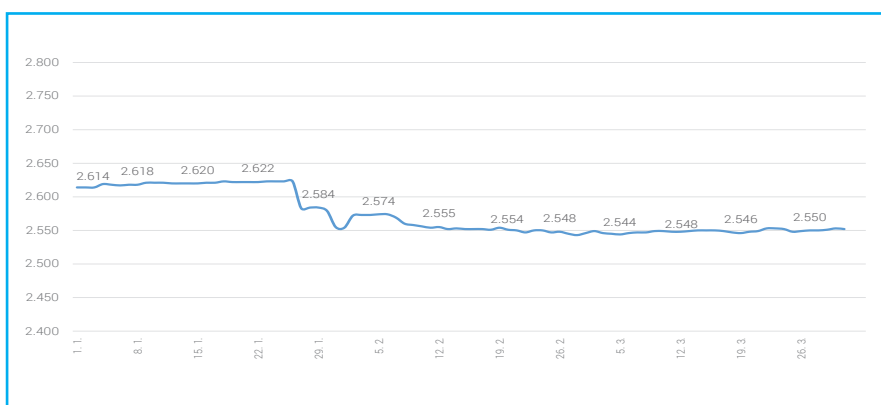
### Number of registered .RS domain names

January-March 2018



### Number of registered .CPB domain names

January-March 2018



## Partnership with accredited registrars

# TECHNO&PROMO ASSISTANCE

During Q1, requests for **technical assistance** from accredited registrars mostly related to setting up new workstations or servers for access to the RReg2 registrations system. There were also a few cases of PCs changing IP address for which RNIDS' intervention was requested.

As in previous reporting periods, there were some minor problems with access to the system due to desynchronised times or time zones between the service and the device that generates a one-time access code for the system. Additionally, help was provided to new accredited registrars to integrate more easily into the domain registration system.

The **Co-financing Programme** continued to be actively used by RNIDS accredited registrars (ARs) during Q1, with Beotelnet, Ninet and Complus beginning campaigns. AdriaHost began a new campaign after running one successfully last year, while HostingBuy signed a co-financing agreement and began accumulating funds.

**Notifications were sent 12 times** to AR marketing departments containing AR ranking lists, invitations to and information on RNIDS events, as well as monthly CENTR newsletters and interesting information on the global domain markets.

# INTERNET PRESENCE


**RNIDS**  
 Serbian National Internet  
 Domain Registry

**Serbian National Internet  
 Domain Registry Foundation**  
 rnids.rs | рнидс.рб

**The Home of Domestic Domains**  
 domen.rs | домен.рб

**Serbian Internet Domain Day (DIDS)**  
 dids.rs | дидс.рб

**Pitajte .RS**  
 pitajte.rs | питајте.рб

**RSNOG**  
 rsnog.rs | рсног.рб

**SOCIAL MEDIA:**  
[linkedin.com/company/rnids](https://www.linkedin.com/company/rnids)  
[facebook.com/rnids.rs](https://www.facebook.com/rnids.rs)  
[twitter.com/rnids](https://twitter.com/rnids)  
[slideshare.net/rnids](https://www.slideshare.net/rnids)  
[youtube.com/rnidsonline](https://www.youtube.com/rnidsonline)  
[pinterest.com/rnidsRS](https://www.pinterest.com/rnidsRS)  
[instagram.com/rnids](https://www.instagram.com/rnids)

## REGISTRAR


**Accredited registrars**  
 domen.rs/registri

**Whois lookup**  
 domen.rs/whois

**Joining RNIDS**  
 rnids.rs/pristupanje

**Publications**  
 rnids.rs/publications

**Domain Name Registration Terms**  
 rnids.rs/terms

**Domain Name Dispute Resolution Policy**  
 rnids.rs/udrp

## Domain registration system and DNS uptime

# 100% UPTIME FOR SERBIAN REGISTRY SYSTEMS & SERVICES

In Q1, all RNIDS services operated without interruption and were accessible to users 100% of the time. During this period, planned work was carried out in the **Absolut OK data centre** on the Internet and leased links used by RNIDS. This work did not affect the availability of RNIDS services.

The **RSreg2 domain registration system** operated and was available to customers on a continuous basis. Work was done on improving the domain name registration web application in order to reconfigure the application home page. After testing, this will display basic statistical parameters intended to help make tasks relating to monitoring registration services easier for ARs.

**RNIDS' authoritative DNS server network** was accessible with 100% uptime and with no delays. Also, all DNS servers, including secondary servers, downloaded zone files on schedule, with 100% uptime.

**RNIDS website rnids.rs** was occasionally subjected to DDoS attacks but most were shortlived or of low intensity and did not significantly affect the availability of the service. Additionally there were a few hours of long access times to the website at the end of the quarter. This was due to a misconfiguration between the web server and the application layer and was fixed by reconfiguring the web server.

Logs for all relevant RNIDS services, including the website, were also monitored regularly. During this period there were no serious attempts to compromise system security and they mostly amounted to brief scans of open ports and unsuccessful attempts to access RNIDS web sites.

## Activities of the Office

# RNIDS STAFF NEWS

After a public recruitment procedure for the post of Lead ICT Engineer in the RNIDS ICT Service Sector, **Miloš Milosavljević** was taken on in that role and began work on April 1st.

His job involves ensuring and monitoring the proper functioning of the RNIDS technical infrastructure, as well as developing, installing and testing new components of RNIDS ICT systems.



## Resolution of domain name registration disputes

# PROCEEDINGS INITIATED

During Q1, dispute proceedings were launched relating to the domain name **sartorius.rs**, on request by the company Sartorius AG of Göttingen, Germany.

This was a routine request by a brand owner to have their trademark protected in all the markets in which they do business.

## ДОМЕНСКЕ ПРЕПОРУКЕ

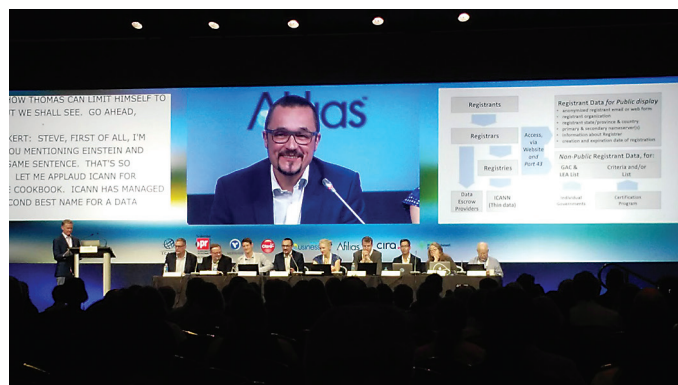
АКО СИ  
**мали**  
**предузетник,**  
ПРАВИ ДОМЕН ЗА ТЕБЕ ЈЕ  
**nazivfirme.co.rs**

## ДОМЕНСКЕ ПРЕПОРУКЕ

АКО ЈЕ  
**КОМПАНИЈА ИЛИ БРЕНД**  
ЗА СРПСКО ТРЖИШТЕ,  
ПРАВИ ДОМЕН ЈЕ  
**nazivfirme.rs**

## International partnership

# RNIDS ACTIVITIES IN EUROPE AND THE WORLD



## 55<sup>th</sup> CENTR Legal & Regulatory workshop

From **25<sup>th</sup> to 26<sup>th</sup> January**, **Oxford** (Great Britain) was the setting for the 55<sup>th</sup> CENTR Legal & Regulatory workshop, with **Vladimir Aleksić**, member of RNIDS BoG, and **Dejan Đukić** attending as participants.

Given that this was the last meeting of this working group before implementation of the GDPR began, it was no surprise that this was the main topic. Experiences were exchanged in this area, and plans shared for harmonisation with this regulation. The stance of national registries was almost unanimous when it came to WHOIS – that after the GDPR came into force, no personal data would be made public.

[MORE: \*\*centr.org\*\*](#)

## 25<sup>th</sup> CENTR Marketing workshop

**Leiden** (The Netherlands) was the venue for the 25<sup>th</sup> CENTR Marketing workshop, held between **7<sup>th</sup> and 8<sup>th</sup> February** and attended by 35 representatives from 20 national registries, EURid, Afiliis, Verisign and CENTR. The host was the Dutch registry SIDN, and **Predrag Miličević**, Chief Marketing and Communications Officer, took part on behalf of RNIDS.

The most interesting presentation was on Afnic's market research, which showed that all four target groups studied (companies, entrepreneurs, crafts/trades, private individuals) had several motives in common for registering domain names: in order to secure the primary component of their business identity, in order to be easily found on the Internet and in order to protect their name, title or brand.

Some of the conclusions of the meeting were that partnership with ARs was most commonly based on co-financing of their activities, that a domain brand needed to be built, that content marketing was the dominant form of marketing communication and that the GDPR was still the focus of attention for European national registries.

[MORE: \*\*centr.org\*\*](#)

## 43<sup>rd</sup> CENTR Admin workshop

**Bojana Živković**, RNIDS Domain Name Registration and Data Analysis Coordinator, attended the 43<sup>rd</sup> CENTR Admin workshop in **Munich** (Germany) on **21<sup>st</sup> February**.

The first block of discussions and presentations was hosted by the French registry, on the topic of maintaining and updating services and applications. Attendees discussed how many times annually they worked on updating and extending their services, what times of day they worked, how long downtimes were during maintenance and how registries and registrants were notified of delays in operation if there were any.

The last part of the workshop was devoted to the GDPR. Representatives of the Dutch, Estonian and Portuguese national registries held presentations in this portion of the workshop. There was also a discussion on the topic of the implementation of the GDPR and how to ensure that all registries were compliant with the GDPR, what to do with old contact data no longer connected with any domains and whether and how long the personal data of registrants should be kept after domains were deleted.

[MORE: \*\*centr.org\*\*](#)

## OARC 28 workshop

**San Juan** (Puerto Rico) was the setting, from **8<sup>th</sup> to 9<sup>th</sup> March**, for the OARC 28 workshop organised by DNS-OARC (the DNS Operations, Analysis and Research Center), attended by acting director **Žarko Kecić**. DNS-OARC is the only organisation concerned with the technical issues and upgrading of the DNS system.

There was discussion at the meeting of problems affecting DNSSEC, even where recommendations and standards have been strictly followed. Attendees also discussed analysis and results of the implementation of some of the proposals for changing and improving the DNS protocol.

[MORE: \*\*indico.dns-oarc.net/event/28\*\*](#)

## 61<sup>st</sup> ICANN Meeting

Chair of the Board of Governors, **Vojislav Rodić**, acting director **Žarko Kecić** and **Jelena Ožegović** (with the direct support of the organiser), attended the 61<sup>st</sup> ICANN Meeting between **10<sup>th</sup> and 15<sup>th</sup> March** in **San Juan** (Puerto Rico), and had a chance to participate in meetings held for individual working groups and programmes.

The main topic of the meeting was the harmonisation of ICANN rules and agreements with the new European regulations on personal data protection (the GDPR). Representatives of the United States were highly critical of the proposal that the WHOIS should not display the data of private individuals, and insisted that a way be found for these data to be accessible by the security services. It was also announced that applications for new gTLDs would be opened in early 2021.

[MORE: \*\*meetings.icann.org/en/sanjuan61\*\*](#)